

Process Analysis And Process Modeling

Duration: 2 Days · **Training format:** Virtual Classroom / Online

Description

Analysis, design and development training of business process provide an opportunity to obtain the knowledge and skills necessary to apply the most effective and up-to-date business analysis techniques, analyze the current situation comprehensively, and then design the future situation, while modeling the processes of your business.

Delegates will learn how to

- Introduction to Process Management
- Classifying processes, determining processes
- Creating a process hierarchy
- Creating a process work flow chart
- Process analysis
- Improvement and application

Who Should Attend

Process managers

Business Process Owners and Managers

Business and System Analysts, Strategic Planners

Process Improvement Specialists, TKY and Six Sigma Team Members

Consultants and Analysts

Requirement Definition Specialists

Business Process and Quality Improvement Champions

Senior Managers, Managers

Operations Professionals

Outline

Introduction to Process Management

- Management with processes and total quality management

- Basic concepts and principles
- Organizational structure (Role and responsibilities, RACI)

Classifying processes, determining processes

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Creating a process hierarchy

- Creating a process definition form,
- Process definition

Creating a process work flow chart

- Creating a process map

Process analysis

- Creating process metrics,
- Determining process performance criteria
- Process Management System

Improvement and application

- Process maturity matrix,
- Internal and external audit

Prerequisites

There are no prerequisites.