

Generation Gap

Duration: 2 Days

Description

The term 'generation gap' refers to the differences between people of younger generations and their elders. Modern generational gaps are often attributed to the rapid cultural change of modern times, particularly in regard to musical tastes, fashion, culture and politics. With the development of technology, gaps have widened between the older and the younger generation in the workplace. The generation gap also manifests as a gap in language that can be challenging to overcome. New generations adopt new terminology and slang which create a sense of separation from the previous generation.

This course explores whether defining the actual limits of each generation is most important, or whether the merits of people within the context of employment is the bigger issue. Understanding others helps us to understand ourselves and to manage the people that we work with. We will explore problems, solutions, and strategies to help overcome issues of the generation gap.

Delegates will learn how to:

- Identify where the generation gap issue surfaces, and the impact it has on the modern workforce.
- Describe and apply language that is specific to each generation currently in the workplace.
- Explore organization strategies that overcome gap issues.
- Evaluate the need and effectiveness of recruiting, retention, and succession plans in context of the generation gap.

Outline

History in Brief

Finding Common Ground

Silents, Boomers, Xers, Y's, and Millennials

Recruiting that Bridges the Gap

Pre-Assignment Review

Creative Solutions

The Value of Planning

Developing Targeted Retention Strategies

What We Really Want

Workshop Wrap-Up

Prerequisites

There are no prerequisites for this course.